



# Technical Bulletin

## Smart DC Firmware Release: h5.62

**Controller:** Smart DC

**DATE:** 02/12/2021

**Operators:** All Smart DC operators (SwingSmart™ DC, WedgeSmart™ DC, StrongArmPark™ DC, SlideSmart™ DC, and SlideSmart™ DC HD)

**Subject:** New h5.62 Firmware Release (Download Filename: **h5.62.exe**; Install Filename: **h5.62.hyl**)

### Subject Description:

New Smart DC firmware h5.62 has been released.

### Impact:

Fixed issues (see below)

### Field Programming Device:

Laptop or PC with S.T.A.R.T. V3.05

### Fixed Issues:

- **Fixed false Alert 14 – Stuck Gate on SlideSmart™ HD operators (OT17).** Mid-travel reversals were happening too fast causing the motor current to spike, which presented as Alert 14 – stuck gate. Mid-travel reversals are now more gradual eliminating the false Alert 14s.
- **Fixed Automatic Gate Compensation (AGC) algorithm on dual gate operators.** Partial open was being seen as full open on dual slide gate systems causing the AGC algorithm to be corrupt for the Hy5B™ vehicle detector.

### Download File:

[Nice | HySecurity Software Support Website](#)

### Contact Information:

Visit <https://support.hysecurity.com/hc/en-us> for installation manuals, replacement part instructions, part diagrams and more. Qualified Nice | HySecurity distributors are experienced and trained to assist in resolving installation problems. For the name of a qualified distributor near you, call Nice | HySecurity at 800-321-9947. \*Before contacting your distributor or Nice | HySecurity Technical Support, obtain the serial number of your operator.