

Software Release: h4.61, h5.61, and v3.05 S.T.A.R.T.

ISSUE: New firmware updates to accommodate the new HD15F SlideSmartDC model. New firmware also fixes a communication issue with new versions of the Hy8Relay module, and improves functionality and reliability of Hy5B vehicle detectors.

OPERATOR MODEL(S): All operators

ISSUE DATE: 03/01/2020

IMPACTED PRODUCT DATES: All new operators built on or after 03/01/2020 and all replacement boards sent from 03/01/2020 and after will have the new firmware versions.

SITUATION: To accommodate the addition of the new SlideSmartDC HD15F model, fix communication issues with Hy8Relay, and improve vehicle detection performance, the operator firmware has been updated as follows:

PRODUCT	FIRMWARE VERSION
Hydraulic Operators	h4.61
SlideSmartDC Operators	h5.61
S.T.A.R.T. Version	v3.05

ACTIONS: If seeing Alert 24 with the Hy8Relay Module, updating to this new version of firmware may correct the issue.

Contact Information:

Visit <https://hysecurity.com/technical-support/> for installation manuals, replacement part instructions, part diagrams and more.

Qualified HySecurity distributors are experienced and trained to assist in resolving installation problems. For the name of a qualified distributor near you, call HySecurity at 800-321-9947. *Before contacting your distributor or HySecurity Technical Support, obtain the serial number of your operator.