



Product Bulletin – Vanguard 3501 Changes

Nice North America announces an update for the Nice Vanguard 3501 product outlined in Table 2 below. Table 1 below describes the critical milestones, definitions, and dates for the affected products. Table 2 lists the product part numbers affected by this announcement.

Table 1. Vanguard 3501 Milestones and Dates:

Milestone	Definition	Date
Product Bulletin Date	The date the document that announces the discontinuation of a product is distributed to the general public.	April 2, 2024
Vanguard 3501 w/ 1050US discontinuation Effective Date	The last date to order the product through Nice point-of-sale mechanisms. The product is no longer for sale after this date.	While supplies last
Last Ship Date	The last-possible ship date that can be requested of Nice. Actual ship date is dependent on lead time.	While supplies last

Table 2. Product Part Numbers Affected by This Announcement:

Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
Vanguard 3501 with 1050 control board	Swing gate operator with articulating arm and CBOX with 1050US control board will be discontinued.	Vanguard 3501 (same part number will be used)	Swing gate operator with articulating arm and CBOX with <u>Mercury 310</u> control board.



Reason for Change:

The Vanguard 3501 swing gate operator using the 1050 control board will be discontinued due to a change in the gear motor with an encoder to determine gate location during travel. The Vanguard 3501 will now be manufactured and sold with the Mercury 310 control board.

This change **does not** affect replacement service parts (ie: replacement arms, 1050US control board and accessories) for the current Vanguard 3501 (with 1050US control board), with the exception of motors. Retrofit motor kits for the Vanguard 3501 (with 1050US control board) will be available once the current replacement motor stock is depleted.

Important notes:

- a. The current Vanguard 3501 that utilizes the 1050US control board will be discontinued. In its place, the Vanguard 3501 will be manufactured and sold with the Mercury 310 control board. Other manufacturing changes include a new gear motor and minor changes to the chain. The change does not affect the 1050US control board availability.
- b. All customers may place a last order for the Vanguard 3501, 1050US control board version while supplies last, within the guidelines listed in this announcement.
- c. As of this Product Bulletin Date, Nice will fulfill any received orders in priority with available inventory.
- d. All orders are subject to acceptance by Nice and are limited to quantity on hand.
- e. Customers with ongoing and/or project-based requirements for these SKUs should contact their Nice sales representative to discuss possible arrangements, within 2 weeks of the Product Bulletin Date.
- f. If you have any questions about this Product Bulletin, please contact your Nice Sales or Support Representative.

Thank you for your continued business.