



# Technical Bulletin

## SmartTouch™ Controller Firmware Release: h4.63

**SUBJECT:** New SmartTouch™ Controller Firmware Release **h4.63**

**DATE:** 07/18/2023

**OPERATORS:** All operators using the SmartTouch™ Controller

**FIELD PROGRAMMING DEVICE:** Laptop or PC with S.T.A.R.T. V3.05 software

**FILENAMES:** **h4.63.exe** for download, **h4.63.hyl** for installation.

**IMPACT:** New changes, enhancements, and fixes.

### NOTICE

This new version (**h4.63**) builds off version **h4.62**, which was not widely released as it was created to improve HydraSupply XL when used with wedges and bollards.

### NEW FEATURES:

- None

### CHANGES / ENHANCEMENTS:

- For **StrongArmCrash and HydraSwing**: Widened range of PWM signal accepted from position sensor used in cylinders (h4.63).
- For **HydraSupply XL**: Revised motor functionality to only turn on when pressure is low and not with a close command (h4.62 release).
- For **HydraSupply XL**: Revised opening functionality to keep the directional valve active for 0.5 seconds longer after the open limit is reached to ensure the wedge/bollard is fully lowered (h4.62 release).

### FIXED ISSUES:

- Fixed AGC algorithm on dual gate operators. Partial open was being seen as full open on Slide gates causing the AGC algorithm to be corrupt for the Hy5Bs (h4.62 release).

### KNOWN ISSUES:

- None

### FIRMWARE UPDATE LINKS:

#### Firmware Update Download Location:

<https://support.hysecurity.com/hc/en-us/sections/360007580273-HySecurity-S-T-A-R-T-software-for-Smart-Touch-and-SmartDC>

#### Firmware Update Instructions:

<https://support.hysecurity.com/hc/en-us/articles/360043784554>